

10 QUESTIONS YOU SHOULD ASK YOUR KENNEL OR CARE PROVIDER

RESEARCH IS IMPORTANT WHEN CHOOSING A KENNEL FOR YOUR PET. WHETHER YOU'RE LOOKING FOR A NEW KENNEL OR IF YOU'D JUST LIKE TO CHECK YOUR CURRENT ONE, GET ANSWERS TO THESE IMPORTANT QUESTIONS BEFORE YOU BOOK YOUR DOG'S NEXT STAY.



Can I look around please?

Looking around a few kennels will give you a good idea of what's available in the area.



What additional services are available?

For example, a dog grooming service, training classes, or playtime with other pets.



What are your basic facilities / services?

Take a look at the living & exercise spaces. Are they suitable for your pet?



Can I speak to a few of your current clients?

Ask friends & family for a recommendation or look at online reviews.



Are you licensed & insured?

All kennels must have the appropriate level of insurance to protect the animals in their care.



Show me the security you have in place.

Ask about basic security and any additional steps that have been taken to ensure your pet is safe.



Can I see the staff's qualifications & experience?

Ask to have a chat with the staff members who will be responsible for your pet's care.



What happens if my dog becomes ill?

Ask what the procedure is in the case of a veterinary emergency.



How much time will my pet get with the staff each day?

You don't want your pet sat alone in a cage all day, so ask how often your dog will be interacted with.



How do you deal with separation anxiety?

Ask how they can help your dog feel more comfortable about coming to stay with them.



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